**S2 Table. Victims' experiences with social support from different support providers in the informal network with references to the included studies.**

|   | PTE and publication number  |
| --- | --- |
|   | Accidents | Disasters | Homicide | Intimate Partner Violence | Sexual offences  |
| **TYPE OF SUPPORTIVE RESPONSE** |
| **Practical help (such as food, goods, and money)** |
| -Family | [33,92] | [34,55-57,65,67,70-72] |  | [97,100-102,104-106,109,114] | [74,75,81] |
| -Friends | [91,93] | [55,65,67,70,72] | [50] | [96,97,100-102,104,106,114] | [32,74,75,81] |
| -Work/school colleagues | [33] | [55,57] |  |   | [75] |
| -Neighbors | [92,93] | [55-57,68,71,72] |  |   |   |
| -Fellow victims |   |   |   | [114] |   |
| -Religious group members |   | [34,55,65] |  |   |   |
| -Community | [93] | [34,55-57,68-70] |   | [106] |   |
| -Offender's family |   |   |   | [109] |   |
| -Social network in general  | [33,91-93] | [34,55-58,65,67-72] | [50] | [96,97,100-102,104-107,109,114] | [32,74,75,81,83] |
| **Information (regarding the trauma, grief, practical issues etc.)** |
| -Family |   | [70] |   | [109] | [81] |
| -Friends |   | [57,70] |   | [109] | [32,81] |
| -Neighbors |   | [57] |   |   |   |
| -Fellow victims |   |   |   | [109,114] |   |
| -Religious group members |   |   |   |   | [82] |
| -Community |   |   |   | [100,109] |   |
| -Social network in general  | [90] | [57,70] | [53] | [100,107,109,114] | [32,81-83] |
| **Emotional help**  |
| -Family | [33,92] | [55,57,61,62,65,69,70,72]  |  | [96,97,100,101,105,106,109,114] | [74,81,83,85] |
| -Friends |   | [55,57,61,65,69,70,72] |  [53] | [96,97,100,101,105,114] | [32,74,75,81,83,85] |
| -Work/school colleagues  |   | [55,69] |   |   |   |
| -Neighbors |   | [55,57,71,72] |  |   |   |
| -Fellow victims |   | [34,57,61] |  | [105] |   |
| -Religious group members |   | [55,61] |  | [105] |   |
| -Community |   | [55-57,68,70] |   | [106] | [75,84] |
| -Social network in general  | [33,92] | [34,55-58,61,62,65,68-72] |  [53] | [35,96,97,100,101,105,106,109,114] | [32,74,75,81,83-85,87] |
| **Advice (advice and guidance)** |
| -Family |   |   | [53] | [100,102] | [80] |
| -Friends |   |   | [53] |   | [80] |
| -Neighbors |   |   |   |   | [80] |
| -Community |   | [55] |   | [106,107] | [80] |
| -Social network in general  |   | [55] | [53] | [99,100,102,106,107] | [80,88] |
| **Companionship (company, not being alone)** |
| -Family |   | [59,64,66,71] | [50,52] |   |   |
| -Friends |   | [64] |   |   |   |
| -Fellow victims |   | [64] |   |   |   |
| -Community |   | [55] |   |   | [77] |
| -Social network in general  | [33] | [55,59,64,66,71] | [50,52] |   | [77] |
| **Empathy (warmth, sympathy, compassion and understanding)** |
| -Family |   | [59,67] | [50] |   | [32,75,82] |
| -Friends |   | [67] |   | [107] | [32] |
| -Neighbors |   |   |   | [96] |   |
| -Fellow victims |   |   | [46,47,50,54] |   |   |
| -Religious group members |   |   |   |   | [82] |
| -Community |   |   | [50] | [107] |   |
| -Social network in general  | [33] | [59,60,67,72] | [46,47,50,54] | [96,107] | [32,75,82,84,86-88] |
| **(Attempt to) intervene (confronting perpetrator)** |
| -Family |   |   |   | [104,109,111,114] |   |
| -Friends |   |   |   | [104] |   |
| -Community |   |   |   | [112] |   |
| -Offender's family |   |   |   | [109,114] |   |
| -Social network in general  |   |   |   | [104,107,109,111,112,114] |   |
| **Listening ear (opportunity to tell and retell stories, listening, taking time)** |
| -Family |   | [55,57,59,62,72] |   |   | [81] |
| -Friends |   | [55,57,72] | [50] | [106] | [81,88] |
| -Neighbors |   | [56] |   |   |   |
| -Fellow victims |   | [34]  | [50] |   |   |
| -Religious group members |   | [55] |   |   | [82] |
| -Community |   | [56,64,68] |   | [106,107] |   |
| -Social network in general  |   | [34,55-57,59,62,64,68,72] | [48,50] | [35,106,107] | [81,82,84,86,88] |
| **Mobilizing support (encouragement help-seeking, mobilizing support, referral)** |
| -Family |   |   |   | [96,97,100,103,109] | [32,75,85] |
| -Friends |   |   |   | [96,97,100,106,115] | [32,75] |
| -Work/school colleagues |   |   |   | [115] |   |
| -Neighbors |   |   |   | [97] |   |
| -Social network in general  |   |   |   | [96,97,100,103,106,109,115] | [32,75,84-86] |
| **No unsupportive responses** |
| -Family |   |   |   | [106] | [74,81] |
| -Friends |   |   |   |   | [74,81] |
| -Social network in general  |   |   |   | [106] | [74,81,83,84] |
| **Respect autonomy (not telling what to do)** |
| -Family |   |   |   |   |   |
| -Friends |   |   | [50] | [107] |   |
| -Community |   |   |   | [107] |   |
| -Social network in general  |   |   | [50] | [107] |   |
| **Safety (safe environment to vent feelings)** |
| -Family |   |   |   |   | [73] |
| -Friends |   |   | [53] |   |   |
| -Fellow victims |   |   | [47,50] | [109] |   |
| -Social network in general  |   |   | [47,50,53] | [109] | [73] |
| **Seeking Justice (seeking justice and revenge)** |
| -Family |   | [69] |   |   | [32,75] |
| -Friends |   | [69] |   |   |   |
| -Work/school colleagues |   | [69] |   |   |   |
| -Community |   |   |  |   | [77] |
| -Social network in general  |   | [69] |   |   | [32,75,77] |
| **Sharing experiences (sharing experiences with people with the same or other traumatic event)** |
| -Family |   | [55] | [52,54] |   | [74,81] |
| -Friends |   | [55] |   |   | [74,75,81,84,87] |
| -Fellow victims | [90] | [34,55-57,62-64,66,69] | [46,48,54] | [110,114] | [87] |
| -Religious group members |   | [55] |   |   |   |
| -Social network in general  | [90] | [34,55-57,62-64,66,69] | [46,48,52,54] | [110,114] | [74,75,81,84,87] |
| **Solidarity (solidarity, community cohesion)** |
| -Family |   | [58] | [47,50,52] |   |   |
| -Fellow victims |   | [69] |   | [114] |   |
| -Community |   | [55-58,66-70] |   |   |   |
| -Social network in general  |   | [55-58,66-70] | [47,50,52] | [114] | [87] |
| **Unconditional support (unconditional, not subject to any special terms or conditions)** |
| -Family | [33] |   | [50,51] | [101] |   |
| -Friends | [89] |   |   | [101] |   |
| -Social network in general  | [33,89] |   | [50,51] | [101] |   |
| **Validation (acknowledging feelings/incident)** |
| -Family |   |   |   | [109,111] | [32,74,75,81] |
| -Friends |   |   |   |   | [32,74,75,81] |
| -Work/school colleagues |   |   |   |   | [75] |
| -Community |   |   |   | [105] |   |
| -Social network in general  |   |   |   | [105,109,111] | [32,74,75,81,84-88] |
| **TYPE OF INSUFFICIENT RESPONSE** |
| **Insufficient practical help** |
| -Family | [92] |   |   | [99] | [81] |
| -Friends |   |   |   | [99] | [81] |
| -Social network in general  | [92] | [60,61] |   | [99] | [81] |
| **Insufficient emotional help** |
| -Family | [93] | [34,69] | [46] | [99,102] | [81] |
| -Friends | [93] |   |   |   | [81,83] |
| -Work/school colleagues |   |   |   | [106] |   |
| -Fellow victims |   | [64,65] | [46] |   |   |
| -Community |   | [34] |   |   |   |
| -Social network in general  | [33,92,93] | [34,58,64,65,69] | [46] | [99,102,106] | [75,81,83]  |
| **TYPE OF UNSUPPORTIVE RESPONSE**  |
| **Abandonment (abandoning, disappearing)**  |
| -Family |   | [60,61,69] | [46,47,49] | [101] | [75,80,81] |
| -Friends | [33,89] | [60] | [47,48] | [101] | [85] |
| -Work/school colleagues |   | [61,69] |   |   |   |
| -Religious group members |   | [61] |   |   | [82] |
| -Community |   | [61,69] |   |   | [84] |
| -Social network in general  | [33,89] | [60,61,69] | [46-49] | [101] | [75,80-82,84,85] |
| **Avoidance (ignoring incident or victim)**  |
| -Family |   | [61,69] | [46,54] | [102] | [81] |
| -Friends | [93] |   | [46,49] | [104,110] |   |
| -Community |   |   |  | [104] |   |
| -Offenders family |   |   |   | [109] | [74] |
| -Social network in general  | [93] | [61,69] | [46,49,54] | [102,104,109,110] | [74,81] |
| **Blaming (blaming or judging responses)**  |
| -Family | [92] |   |   | [99,101,102,106,108,113] | [32,73-76,79,81-83,86] |
| -Friends |   |   |   | [99,102,106] | [32,73,74,79,81,82,84,85] |
| -Work/school colleagues |   |   | [46] |   | [76] |
| -Religious group members |   |   |   | [104] | [79,82] |
| -Community |   |   |   | [104,110] | [84] |
| -Offenders family |   |   |   | [98,108,109] |   |
| -Social network in general  | [92,93] |   | [46,49] | [98,99,101,102,104,106-110,113,114] | [32,73-76,79,81-87] |
| **Complicating responses (responses or actions which are adding burden or violence)**  |
| -Family |   |   |   | [98] | [80,85] |
| -Friends |   |   |   | [98] | [81,85] |
| -Work/school colleagues |   | [61] | [48] |   |   |
| -Neighbors |   |   |   | [107] |   |
| -Community |   | [57,61] |   | [102,107] |   |
| -Offenders family |   |   |   | [98,100,108,109] | [79] |
| -Social network in general |   | [57,61] | [48] | [98,100,102,107-109] | [79-81,85,86] |
| **Egocentric responses (support providers are reacting to emotional themselves, reacting extremely)**  |
| -Family |   | [58,63] | [46,48,49,54] |   | [74,75,77,81,85-87] |
| -Friends |   |   |   |   | [32,74,75,79,81,85,87] |
| -Religious group members |   |   |   |   | [32] |
| -Offenders family |   |   |   | [103] |   |
| -Social network in general |   | [58,63] | [46,48,49,54] | [103] | [32,74,75,77,79,81,83,85-87] |
| **Feeling pressured to move on (time frame on grieving)** |
| -Family |   | [63] | [49,54] |   | [75,76] |
| -Friends |   | [65] | [49] |   | [75] |
| -Religious group members |   |   | [47] |   |  |
| -Social network | [93] | [63,65,69] | [46,47,49,54] |   | [75,76] |
| **Justification (justification/normalization of violence, taking offenders side)** |
| -Family |   |   |   | [96,98,102,104,106,108,116] |   |
| -Friends |   |   |   | [96,102,106] |   |
| -Religious group members |   |   |   | [96,103,104] |   |
| -Community |   |   |   | [114] | [84] |
| -Offenders family |   |   |   | [103,108,116] |   |
| -Social network in general |   |   |   | [96,98,102-104,106,108,114,116] | [84] |
| **Minimizing (minimizing incident, doubting, disbelief)** |
| -Family |   |   |   | [110,111,113,114,116] | [74,75,79,82,85] |
| -Friends |   |   |   | [111-114] | [32,74,75,82,84] |
| -Work/school colleagues |   |   |   | [114] | [32] |
| -Community |   |   |   | [110,113] | [75] |
| -Social network in general  |   |   |   | [35,107,110-114,116] | [32,74,75,79,82,84-87] |
| **Lack of empathy (insensitive, lacking in understanding, no compassion, unsympathetic)** |
| -Family | [33,92] | [69] |   | [99,102] | [76,87] |
| -Friends | [92,93] | [69] |   | [99,102] | [87] |
| -Work/school colleagues |   | [69] | [48] |   | [32,87] |
| -Neighbors |   |   |   |   | [76] |
| -Religious group members |   |   |   |   | [79] |
| -Community | [89] | [69] | [54] |   | 81 [76] |
| -Social network in general  | [33,89,92,93] | [62,69] | [47,48,54] | [99,102] | [32,76,77,79] |
| **No attempt to intervene (not wanting to intervene)**  |
| -Family |   |   |   | [96,102,104,106,114] |   |
| -Friends |   |   |   | [96,106,114] |   |
| -Neighbors |   |   |   | [96] |   |
| -Social network in general  |   |   |   | [35,96,102,104,106,114] | [32] |
| **Not respecting autonomy (taking control, pushing, telling what to do)** |
| -Family | [33] |   |   |   | [74,75,77,81,85,86] |
| -Friends | [33] |   |   | [104] | [74,81] |
| -Work/school colleagues |   | [65] |   |   |   |
| -Community |   |   |   | [114] |   |
| -Social network in general  | [33] | [65] |   | [104,114] | [74,75,77,81,83,85,86,88] |
| **Treat different (changed behaviors)** |
| -Family |   |   | [49] |   | [74,75,81] |
| -Friends |   |   |   |   | [74,81] |
| -Community |   |   | [49] |   |   |
| -Social network in general  |   |   | [49] |   | [74,75,81,83] |
| **ABSENCE OF RESPONSE** |
| **No support (no reaction or actively refusing help)** |
| -Family |   | [70] | [46,47,49] | [101,104,105,113] | [75,79] |
| -Friends |   |   | [46,47,49] | [101,113] | [32,79] |
| -Religious group members |   |   |   |   | [32,79] |
| -Community | [89] |   | [49] |   |   |
| -Offenders family |   |   |   | [98] |   |
| -Social network in general | [89,92] | [70] | [46,47,49] | [98,101,104,105,113] | [32,75,79] |