S5 Table. Individual Study Outcomes

Knowledge of or Attitudes to Workplace Bullying/Incivility

Study	Bingham, 2001[1]			
Overall Results	The intervention significantly improved a	ttitudes to sexual harassment	, though there were significant inte	eractions with gender
Tool or Scale	Questionnaire on knowledge and attitudes	s to sexual harassment		
Effect measure	Mean (SD): Higher score indicates strong	er agreement with statement		
Outcome	Attitude That Sexual Behavior Is Inapp	propriate		
	Intervention	C	ontrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Total: 195	3.77 (0.81)	Total: 319	3.64 (0.82)	ANOVA (Intervention status): $F(1, 510) = 4.96, p < 0.05$
Outcome	Attributions of blame for sexual harass	ment		
	Intervention	C	ontrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Male: 99 Female: 97	Male: 2.71 (SD) Female: 2.32 (0.5)	Male: 141 Female: 178	Male: 2.52 (0.52) Female: 2.44 (0.55)	ANOVA (Intervention status x gender $F(1, 511) = 9.17, p < 0.01$
Outcome	Knowledge That Sexual Behavior is Ina	appropriate		
	Intervention	C	ontrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Total: 197	4.33 (0.81)	Total: 319	3.94 (0.99)	ANOVA (Intervention status): $F(1, 512) = 21.53, p < 0.0001$
Outcome	Perceptions of potential sexual harassn	nent		
	Intervention	C	ontrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Male: 100 Female: 97	Male: 2.78 (0.75) Female: 2.98 (0.14)	Male: 141 Female: 178	Male: 2.90 (0.42) Female: 2.89 (0.49)	ANOVA (Intervention status x gende $F(1, 512) = 6.49, P < 0.01$
Outcome	Willingness to Report Sexual Harassme	ent		
	Intervention		ontrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Male: 100 Female: 97	Male: 1.25 (0.76) Female: 1.45 (0.68)	Male: 141 Female: 178	Male: 1.52 (0.66) Female: 1.48 (0.66)	ANOVA (Intervention status x gende $F(1, 512) = 3.87, P < 0.05$

Study	Ceravolo, 2012[2]			
Overall Results	Positive trends in awareness of workplace	e bullying and culture in the	workplace (no formal statistical	l comparison was conducted)
Tool or Scale	Verbal Abuse Survey			
Effect measure	n (%): proportion of respondents who ag	ree or strongly agree with stat	tement	
Outcome	Believed that verbal abuse would influ	ence their overall delivery o	of nursing care	
	Intervention	Cont	trol	Between Groups Comparison
Sample size		Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 276 (42%) Post: 204 (63%)	-	-	NA
Outcome	Work is a safe environment to express	my opinions		
	Intervention	Cont	trol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 317 (65%) Post: 408 (52%)	-	-	NA
Outcome	Peers respect my opinion			
	Intervention	Cont	trol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 512 (65%) Post: 356 (74%)	-	-	NA
Outcome	Feel respected by peers			
	Intervention	Cont	trol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 430 (88%) Post: 616 (78%)	-	-	NA
Outcome	Feel supported by peers			
	Intervention	Cont	trol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 590 (75) Post: 423 (87)	-	-	NA

Outcome	Have good working relationships			
	Intervention	Co	ntrol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 510 (65) Post: 378 (78)	-	-	NA
Outcome	Feel high levels of control over practice			
	Intervention	Co	ntrol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 276 (40) Post: 204 (42)	-	-	NA
Outcome	Have high levels of self-esteem			
	Intervention	Со	ntrol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 703 Post: 485	Pre: 348 (49) Post: 208 (43)	-	-	NA
Study	Chipps, 2012[3]			
Overall Results	Positive trends in the awareness of causes/c	ontributors to workplace	bullying (not tested)	
Tool or Scale	Participant Survey			
Effect measure	n (%): proportion of respondents who agree	or strongly agree with st	tatement	
Outcome	Believed near errors occurred because of	negative behaviours		
	Intervention	Со	ntrol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 16 Post: 16	Pre: NR (13%) Post: NR (19%)	-	-	NA
Outcome	Believed patient safety was compromised	secondary to negative a	acts	
	Intervention	Со	ntrol	Between Groups Comparison
				1 1

Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 16 Post: 16	Pre: NR (6%) Post: NR (13%)	-	-	NA
Outcome	Job Satisfaction			
	Intervention	Cont	trol	Between Groups Comparison
Sample size		Sample size	Results [n (%)]	Detrices Groups comparison
Pre: 16 Post: 16	Pre: NR (81%) Post: NR (81%)	-	-	NA
Study	Dahlby, 2014[4]			
Overall Results	Positive trends in understanding of causes	s/contributors to workplace b	oullying (non-significant)	
Tool or Scale	Lateral and Vertical Violence in Nursing	Survey		
Effect measure	N (%): proportion of respondents who agr	ree or strongly agree with sta	tement	
Outcome	Fear of retaliation: I feel safe from reta	liation when reporting an	episode of lateral violence	
	Intervention	Cont	trol	Between Groups Comparison
Sample size		Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 11 (37.93%) Post: 12 (50%) Pre v Post: p=0.38	-	-	NA
Outcome				
	Inadequate staff or resources to handle	the workload contributes	to lateral violence in my worl	s unit
	•	the workload contributes	-	s unit Between Groups Comparison
Sample size	Inadequate staff or resources to handle Intervention		-	
Sample size Pre: 29 Post: 25	Inadequate staff or resources to handle Intervention	Cont	trol	
Pre: 29	Inadequate staff or resources to handle Intervention Results [n (%)] Pre: 24 (82.76%) Post: 22 (88%)	Cont Sample size -	rol Results [n (%)] -	Between Groups Comparison NA
Pre: 29 Post: 25	Inadequate staff or resources to handle Intervention Results [n (%)] Pre: 24 (82.76%) Post: 22 (88%) Pre v Post: p=0.59	Cont Sample size -	rol Results [n (%)] - lateral violence in my work u	Between Groups Comparison NA

Pre: 29 Post: 25	Pre: 19 (65.52%) Post: 16 (64%) Pre v Post: p=0.91	-	-	NA
Outcome	Leaders not willing to intervene contri	ibutes to lateral violence in m	y work unit	
	Intervention	Contro	ol	Between Groups Comparison
Sample size		Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 24 (82.76%) Post: 19 (76%) Pre v Post: P=0.54	-	-	NA
Outcome	Major personality clashes contribute t	to lateral violence in my work	unit	
	Intervention	Contro	ol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 17 (58.62%) Post: 20 (80%) Pre v Post: p=0.09	-	-	NA
Outcome	Misunderstandings related to cultural	differences contribute to late	ral violence in my work un	it
	Intervention	Contro	ol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 5 (17.24%) Post: 5 (20%) Pre v Post: p=0.79	-	-	NA
Outcome	Misunderstandings related to gender	contribute to lateral violence i	n my work unit	
	Intervention	Contro	ol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 2 (6.9%) Post: 5 (20%) Pre v Post: p=0.15	-	-	NA
Outcome	Peers not willing to intervene contribu	ites to lateral violence in my w	ork unit	
	Intervention	Contro	ol	Between Groups Comparison
Sample size	Results [n (%)]	Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 20 (68.97%) Post: 14 (56%) Pre v Post: p=0.33	-	-	NA

Outcome	Power and control issues contribute to la	teral violence in my wo	ork unit	
	Intervention	Ca	ontrol	Between Groups Comparison
Sample siz	e Results [n (%)]	Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 20 (68.97%) Post: 18 (72%) Pre v Post: p=0.81	-	-	NA
Outcome	Rude behaviour contributes to lateral vio	olence in my work unit		
	Intervention	Ca	ontrol	Between Groups Comparison
Sample siz	e Results [n (%)]	Sample size	Results [n (%)]	
Pre: 29 Post: 25	Pre: 16 (55.17%) Post: 13 (52%) Pre v Post: p=0.82	-	-	NA
Outcome	Targeted nurse not willing to stand up to	perpetrator contribute	es to lateral violence in my work	unit
	Intervention	Ca	ontrol	Between Groups Comparison
Sample siz	e Results [n (%)]	Sample size	Results [n (%)]	
	Pre: 19 (65.52%)			
Pre: 29 Post: 25	Post: 12 (48%) Pre v Post: p=0.19	-	-	NA
	Post: 12 (48%)	-	-	NA
Post: 25	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5]	positive perceptions of t	- the workplace (significant), indica	NA ting greater awareness of workplace violence
Post: 25 Study	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5]	positive perceptions of t	- he workplace (significant), indica	
Post: 25 Study Overall Results	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5] Intervention participants demonstrated less	· · · ·		
Post: 25 Study Overall Results Tool or Scale	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5] Intervention participants demonstrated less Participant Survey	positive perception/strong		
Study Overall Results Tool or Scale Effect measure	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5] Intervention participants demonstrated less Participant Survey Mean (SD): higher score indicates a more p	positive perception/strong		
Study Overall Results Tool or Scale Effect measure	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5] Intervention participants demonstrated less Participant Survey Mean (SD): higher score indicates a more p Global index of the perception of the coll Intervention	positive perception/strong	ger agreement with the statement	ting greater awareness of workplace violence
Post: 25 Study Overall Results Tool or Scale Effect measure Outcome	Post: 12 (48%) Pre v Post: p=0.19 Dompierre, 2008[5] Intervention participants demonstrated less Participant Survey Mean (SD): higher score indicates a more p Global index of the perception of the coll Intervention	positive perception/strong ectivity	ger agreement with the statement	ting greater awareness of workplace violence

	Intervention	Ca	ntrol	Between Groups Comparison
Sample size		Sample size	Results [Mean (SD)]	Serveen Groups comparison
Pre: 103 Post: 51	NR	Pre: NA Post: 39	NR	Intervention v. Control [t-test (df)]: 2.17 (NR), p=0.033
Outcome	Response to statement: "violence is consid	lered to be part of the j	job"	
	Intervention	Со	ntrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Pre: 103 Post: 51	NR	Pre: NA Post: 39	NR	Intervention v. Control [t-test (df)]: 3.44 (NR), p=0.0009
Study	Embree 2013[6]			
Overall Results	Post-survey responses showed improved inconot reflected in overall group scores	lividual awareness of and	d responses to lateral violence and	d less feelings of oppression, these changes were
Tool or Scale	Nurse Workplace Behaviour Scale (NWS)			
Effect measure	Mean (SD): Higher scores indicate greater p	perceptions of self-empor	werment	
Outcome	Total Nurse Workplace Behaviour Scale	(NWS)		
	Intervention	Co	ntrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Pre: 44 Post: 33	Pre: 27.98, (NR) Post: 28.73, (NR)	-	-	NA
Outcome	NWS - 'Internalized Sexism' subscale			
	Intervention	Co	ntrol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Pre: 44 Post: 33	Pre: 8.95, (NR) Post: 8.67, (NR)	-	-	NA
	NWS - 'Minimization of Self' subscale			
Outcome				
Outcome	Intervention	Со	ntrol	Between Groups Comparison

Pre: 44 Post: 33	Pre: 19.02, (NR) Post: 20.06, (NR)	-	-	NA
Study	Frisbie, 2002[7]			
Overall Results	The intervention significantly increased knowledge tolerance for sexual harassment behaviours.	of sexual harassm	ent, ability to perceive sexua	al harassment behaviours, and significantly decreased
Tool or Scale	Harassment Sensitivity Inventory (HSI)			
Effect measure	Mean (SD): Higher scores indicate increased awaren	ness of sexual hara	assment	
Outcome	Harassment Sensitivity Inventory (HSI) – Total			
	Intervention	Con	trol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Group 1: total- female- 21; male Group 2: total- female- 21; male	e- 23 male- 5.18 (0.69) 43; Group 2: total- 5.34 (0.53); female-	Total: 45 Female: 25 Male: 20	Total: 4.93 (0.71) Female: 5.13 (0.61) Male: 4.69 (0.77)	Group 1 v Group 2 v Control [F-test (df)]: 5.77, p=0.004 Group 1 total v Group 2 total [Mean Difference]: 0.12, p=1.00 Group 1 total v Control total [Mean Difference]: 0.29, p=0.084 Group 2 total v Control total [Mean Difference]: 0.41, p=0.007
Outcome			. 7	
Sample size	Intervention Results [Mean (SD)]	Con Sample size	trol Results [Mean (SD)]	Between Groups Comparison
Group 1: total- female- 21; male Group 2: total- female- 21; male	Group 1 : total- 5.14 (0.71); 44; female- 5.2 (0.61); 2- 23 male- 5.08 (0.8) 43; Group 2 : total- 5.25 (0.61);	Total: 45 Female: 25 Male: 20	Total: 4.71 (0.79) Female: 4.94 (0.65) Male: 4.42 (0.88)	Group 1 v Group 2 v Control [F-test (df)]: 8.807, p<0.001 Group 1 total v Group 2 total [Mean Difference]:NR Group 1 total v Control total [Mean Difference]: 0.43, p=0.014 Group 2 total v Control total [Mean Difference]: 0.54, p=0.001
	Intervention	Con	tral	Between Groups Comparison
Sample size		Sample size	Results [Mean (SD)]	Detween Groups Comparison

Group 1: total- 5.16 (0.66); Group 1: total- 44; female- 21; male- 23 Group 2: total- 43; female- 21; male- 22 Group 2: total- 5.34 (0.56); female- 5.15 (0.67) male- 5.52 (0.37) Group 1: total- 5.16 (0.66); Total: 45 Female: 25 Male: 20	Group 1 v Group 2 v Control [F-test (df)]: 2.78, p=0.066 Group 1 total v Group 2 total [Mean Difference]: NR Group 1 total v Control total [Mean Difference]: NR Group 2 total v Control total [Mean Difference]: NR
Outcome Harassment Sensitivity Inventory (HSI) – Intimidating Subscale	
Intervention Control	Between Groups Comparison
Sample size Results [Mean (SD)] Sample size	Results [Mean (SD)]
Group 1 : total- 5.29 (0.61); female- 5.32 (0.53); female- 21; male- 23 Group 2: total- 43; female- 21; male- 22 Group 2 : total- 5.4 (0.51); female- 5.31 (0.59) male- 5.49 (0.42) Group 1 : total- 5.29 (0.61); female- 5.32 (0.53); Female: 25 Male: 20	Group 1 v Group 2 v Control [F-test (df)]: 3.37, p<0.038 Group 1 total v Group 2 total [Mean Difference]: NR Group 1 total v Control total [Mean Difference]: NR Group 2 total v Control total [Mean Difference]: NR Group 2 total v Control total [Mean Difference]: NR
Outcome Harassment Sensitivity Inventory (HSI) – Offensive Subscale	
Intervention Control	Between Groups Comparison
Sample size Results [Mean (SD)] Sample size	Results [Mean (SD)]
Group 1 : total- 5.3 (0.63); female- Group 1: total- 44; 5.31 (0.58); Total: 45 female- 21; male- 23 male- 5.29 (0.68) Female: 25 Group 2: total- 43; Group 2 : total- 5.37 (0.52); female- 21; male- 22 female- 5.25 (0.58) male- 5.47 (0.44)	Group 1 v Group 2 v Control [F-test (df)]: 7.54, p<0.001 Total: 4.9 (0.78) Female: 5.1 (0.61) Male: 4.65 (0.91) Group 1 total v Group 2 total [Mean Difference]: NR Group 1 total v Control total [Mean Difference]: 0.4, p=0.012 Group 2 total v Control total [Mean Difference]: 0.47, p=0.003
Tool or Scale Sexual Harassment Attitude Scale	·
Effect measure Mean (SD): Higher scores indicate more tolerant attitudes to sexual harass	sment
Outcome Sexual Harassment Attitude Scale	
Intervention Control	Between Groups Comparison
Sample size Results [Mean (SD)] Sample size	Results [Mean (SD)]

Group 1: total- female- 21; male Group 2: total- female- 21; male	e- 23 male- 3.01 (0.93) 43; Group 2 : total- 2.72 (0.72); female-	Total: 45	Total: 3.25 (0.94) Female: 3.1 (0.85) Male: 3.45 (1.04)	Group 1 v Group 2 v Control [F-test (df)]: 5.24 (2), p=0.007 Group 1 total v Group 2 total [Mean Difference]: 0.19, p=0.821 Group 1 total v Control total [Mean Difference]: 0.34, p=0.158 Group 2 total v Control total [Mean Difference]: 0.53, p=0.008
Tool or Scale	Sexual Harassment Knowledge			
Effect measure	Mean (SD): Higher scores indicate more knowled	lge of sexual harassm	nent behaviours	
Outcome	Sexual Harassment Knowledge			
	Intervention	Cont	trol	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Group 1 v Group 2 v Control [F-test (df)]: 16.61 (2),
Group 1: total- female- 21; male Group 2: total- female- 21; male	r- 23 male- 14.83 (2.41) 43; Group 2 : total- 15.6 (1.97); female	Total: 45	Total: 12.62 (2.72) Female: 11.92 (3.01) Male: 13.5 (2.06)	p<0.0001 Group 1 total v Group 2 total [Mean Difference]: 1.15, p=0.074 Group 1 total v Control total [Mean Difference]: 1.83, p<0.001 Group 2 total v Control total [Mean Difference]: 2.98, p<0.0001
Study	Goldberg , 2007[8]			
Overall Results	NR (no results were reported for this specific out	come)		
Tool or Scale	Sexual Experiences Questionnaire			
Study	Hoel, 2006[9]			
Overall Results	The interventions did not appear to have any sign	ificant impact on psy	chological fulfillment or s	atisfaction at work
Tool or Scale	Measure of psychological contract fulfillment			
Effect measure	Mean (SD): Higher scores indicate higher levels of	of fulfillment		
Outcome	Psychological contract – (Minimum score on so	cale = 7)		
	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	S	'ample size	Results [Mean (SD)] Comparison

Group 1: Baseline Post- NR Group 2: Baseline Post- NR Group 3: Baseline Post- NR Group 4: Baseline Post- NR	Post- 21.16 (NR) e- NR; Group 2: Baseline- 22.02 (NR); Post- 21.78 (NR) e- NR; Group 3: Baseline- 23.15 (NR); Post- 22.86 (NR)	Baseline: NR Post-intervention: NR	Baseline: 21.17 (NR) Post-intervention: 20.95 (NR)	NR
Tool or Scale	Bullying Risk Assessment Tool (BRAT)			
Effect measure	Mean change (SD): Higher scores indicate more satisfact	ction with workplace		
Outcome	Satisfaction with atmosphere at work compared with	h six months ago		
	Intervention	Con	ntrol	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Group 1: Baseline Post- NR Group 2: Baseline Post- NR Group 3: Baseline Post- NR Group 4: Baseline Post- NR	Post -0.20 (NR) e- NR; Group 2: Baseline -0.10 (NR); Post -0.29 (NR) e- NR; Group 3: Baseline -0.01 (NR); Post -0.17 (NR)	Baseline: NR Post-intervention: NR	Baseline: -0.12 (NR) Post-intervention: -0.14 (NR)	NR
Study	Hultman, 2012[10]			
Overall Results	The intervention significantly increased knowledge of uprofessionalism into practice, and understand the import		ributes of a professional, integrat	te concepts of
Tool or Scale	Participant Survey			
Effect measure	Mean (SD): Higher scores indicate stronger agreement	with the statement		
Outcome	The course significantly improved their ability to de	fine professionalism		
	Intervention	Contro	ol	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: NR Post: 24	Pre : 3.46 (NR) Post : 4.29 (NR) Pre v Post: P<0.01	-	-	NA
Outcome	The course significantly improved their ability to ide	antify attributes of the professional		

	Intervention	Co	ontrol	D (C
Sample size		Sample size	Results [Mean (SD)]	Between Groups Comparison
Pre: NR Post: 24	Pre: 3.75 (NR) Post: 4.5 (NR) Pre v Post: P<0.01	-	-	NA
Outcome	The course significantly improved their ability to integrate the	se concepts into pract	tice	
	Intervention	Co	ntrol	Between Groups
Sample size	e Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: NR Post: 24	Pre : 3.71 (NR) Post : 4.49 (NR) Pre v Post: P<0.01	-	-	NA
Outcome	The course significantly improved their ability to understand t	he importance of pro	fessionalism	
	Intervention	Con	trol	Between Groups
Sample size	e Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Sumple size				
Pre: NR Post: 24	Pre : 4.17 (NR) Post : 4.67 (NR) Pre v Post: P<0.01	-	-	NA
Pre: NR	Post: 4.67 (NR)	-	-	NA
Pre: NR Post: 24	Post : 4.67 (NR) Pre v Post: P<0.01	-	-	NA
Pre: NR Post: 24	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11]	-	-	NA
Pre: NR Post: 24 Study Overall Results	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11] Significant increase in knowledge of workplace bullying	-	-	NA
Pre: NR Post: 24 Study Overall Results Tool or Scale	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11] Significant increase in knowledge of workplace bullying Demographic inventory and workplace bullying survey	-	-	NA
Pre: NR Post: 24 Study Overall Results Tool or Scale Effect measure	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11] Significant increase in knowledge of workplace bullying Demographic inventory and workplace bullying survey Mean (SD): Higher score indicates increase in knowledge	-	Control	
Pre: NR Post: 24 Study Overall Results Tool or Scale Effect measure	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11] Significant increase in knowledge of workplace bullying Demographic inventory and workplace bullying survey Mean (SD): Higher score indicates increase in knowledge Total Knowledge Score	- Sample size	- Control Results [Mean (SD)]	NA Between Groups Comparison
Pre: NR Post: 24 Study Overall Results Tool or Scale Effect measure Outcome	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11] Significant increase in knowledge of workplace bullying Demographic inventory and workplace bullying survey Mean (SD): Higher score indicates increase in knowledge Total Knowledge Score Intervention			Between Groups
Pre: NR Post: 24 Study Overall Results Tool or Scale Effect measure Outcome Sample size Pre: 26	Post: 4.67 (NR) Pre v Post: P<0.01 Kennedy, 2010[11] Significant increase in knowledge of workplace bullying Demographic inventory and workplace bullying survey Mean (SD): Higher score indicates increase in knowledge Total Knowledge Score Intervention Results [Mean (SD)] Pre: 106.85 (10.06) Post: 121.24 (8.02) Pre v Post [Mean difference (SD)]: -14.47 (8.78)			Between Groups Comparison

Tool or Scale	Responsible l	Responsible Bystander Intervention in Verbal Bullying (RBI-VB)					
Effect measure	Mean (SD): H	Mean (SD): Higher score indicates stronger agreement with statement					
Outcome	Audience Va	riable - 'Other people think verbal bullying is unac	cceptable'				
		Intervention		Control	Between Groups Comparison		
Sample size	е	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison		
Group 1: Pre- 72; 1 Group 2: Pre- 69; F Group 3: Pre- 74; Group 4: Pre- 68; Group 5: Pre- 57; Group 6: Pre- 145; 1	Post- 191 Post- 54 Post- 56 Post- 40	Group 1: Pre- 4.07 (1.30); Post- 3.82 (1.40) Group 2: Pre- 4.01 (1.37); Post- 3.90 (1.19) Group 3: Pre- 3.82 (1.13); Post- 3.93 (1.36) Group 4: Pre- 3.78 (1.33); Post- 3.97 (1.25) Group 5: Pre- 4.32 (1.00); Post- 4.22 (1.07) Group 6: Pre- 4.14 (1.33); Post- 4.07 (1.32)	-	-	NR		
Outcome	Responsible	Bystander Intervention in Verbal Bullying (RBI-V	B) – Power sub-scale				
		Intervention		Control	Between Groups		
Sample size		Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison		
Group 1: Pre- 85; P Group 2: Pre- 80; Po Group 3: Pre- 79; P Group 4: Pre- 74; P Group 5: Pre- 63; P Group 6: Pre- 165; P	ost- 211 ost- 57 ost- 64 ost- 42	Group 1: Pre- 13.70 (4.06); Post- 13.66 (3.74) Group 2: Pre- 13.66 (4.51); Post- 14.33 (4.13) Group 3: Pre- 13.74 (4.25); Post- 13.30 (4.54) Group 4: Pre- 13.41 (4.43); Post- 14.09 (3.79) Group 5: Pre- 15.11 (4.21); Post- 14.95 (3.92) Group 6: Pre- 14.40 (4.27); Post- 14.67 (3.96)	-	-	NR		
Outcome	Responsible	Bystander Intervention in Verbal Bullying (RBI-V	B) – Process sub-scale	e			
		Intervention		Control	Between Groups		
Sample size		Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison		
Group 1: Pre- 85; P Group 2: Pre- 80; Po Group 3: Pre- 79; P Group 4: Pre- 74; P Group 5: Pre- 63; P Group 6: Pre- 165; P	ost- 211 ost- 57 ost- 64 ost- 42	Group 1: Pre- 16.24 (5.07); Post- 16.80 (4.11) Group 2: Pre- 16.70 (4.85); Post- 17.42 (4.66) Group 3: Pre- 15.73 (4.64); Post- 15.37 (4.91) Group 4: Pre- 16.86 (4.77); Post- 17.87 (4.99) Group 5: Pre- 18.35 (4.91); Post- 17.41 (5.04) Group 6: Pre- 18.33 (4.92); Post- 18.71 (4.96)	-	-	NR		
Outcome	Willingness t	o intervene - 'If I see verbal bullying I will interven	ne'				
		Intervention		Control	Between Groups		

		D 1 016	(GD) 1	g 1 1	D 1 014 (0D)1	Companicon
Sample size		Results [Mean ((SD)]	Sample size	Results [Mean (SD)]	Comparison
Group 1: Pre- 74; P Group 2: Pre- 79; Po Group 3: Pre- 77; P Group 4: Pre- 71; P Group 5: Pre- 63; P Group 6: Pre- 153; P	ost- 202 Post- 57 Post- 59 Post- 41	Group 1: Pre- 3.86 (1.24); I Group 1 Pre v Post: t= Group 2: Pre- 3.97 (1.29); I Group 2 Pre v Post: t= Group 3: Pre- 3.81 (1.38); I Group 3 Pre v Post: t= Group 4: Pre- 3.79 (1.21); I Group 4 Pre v Post: t= Group 5: Pre- 4.21 (1.02); I Group 5 Pre v Post: t= Group 6: Pre- 3.87 (1.38); I Group 6 Pre v Post: t= Group 6 P	2.17, p=0.03 Post- 3.79 (1.17); 1.12, p= 0.27 Post- 4.00 (1.34); 0.75, p= 0.48 Post- 3.94 (1.27); 0.66, p= 0.51 Post- 4.37 (0.81); 0.84, p= 0.40 Post- 3.91 (1.43);	-	-	NR
Study	Leiter, 2011[13]				
	The intervent	ion significantly improved sig	vility scores commitme	nt employee satisfaction trus	t in management, and signific	canlty decreased measures
Overall Results	of cynicism	ion significantly improved civ	vinty scores, commune.	nt, employee satisfaction, trus	in management, and signific	valinty decreased incusares
Overall Results Tool or Scale			vinty scores, commune.	in, employee satisfaction, trus-	a management, and signment	manty decreased measures
_	of cynicism CREW Civili				a in management, and signific	manty decreased measures
Tool or Scale	of cynicism CREW Civili	ty Scale			an management, and signment	manty decreased measures
Tool or Scale Effect measure	of cynicism CREW Civili Mean (SD): h	ty Scale igher scores indicate percepti	ons of greater civility in			ps Comparison
Tool or Scale Effect measure	of cynicism CREW Civili Mean (SD): h Civility Intervention	ty Scale igher scores indicate percepti	ons of greater civility in	the workplace		·
Tool or Scale Effect measure Outcome	of cynicism CREW Civili Mean (SD): h Civility Intervention	ty Scale igher scores indicate percepti	ons of greater civility in	the workplace	Between Grou	·
Tool or Scale Effect measure Outcome Sample siz Time 1: 26	of cynicism CREW Civili Mean (SD): h Civility Intervention 22	ty Scale igher scores indicate percepti Results [Mean (SD)] Time 1: 3.58 (0.73)	ons of greater civility in C Sample size Time 1: 911	Control Results [Mean (SD)] Time 1: 3.72 (0.70)	Between Grou	ps Comparison rvention [t-test (df)]:
Tool or Scale Effect measure Outcome Sample siz Time 1: 26 Time 2: 18	of cynicism CREW Civili Mean (SD): h Civility Intervention 22 31 Affective Con	ty Scale igher scores indicate percepti Results [Mean (SD)] Time 1: 3.58 (0.73) Time 2: 3.82 (0.52	Sample size Time 1: 911 Time 2: 726	Time 1: 3.72 (0.70) Time 2: 3.76 (0.58)	Between Grou	ps Comparison rvention [t-test (df)]:
Tool or Scale Effect measure Outcome Sample siz Time 1: 26 Time 2: 18 Tool or Scale	of cynicism CREW Civili Mean (SD): h Civility Intervention 22 31 Affective Con	ty Scale igher scores indicate percepti Results [Mean (SD)] Time 1: 3.58 (0.73) Time 2: 3.82 (0.52 mmitment Scale ligher scores indicate greater	Sample size Time 1: 911 Time 2: 726	Time 1: 3.72 (0.70) Time 2: 3.76 (0.58)	Between Grou	ps Comparison rvention [t-test (df)]:
Tool or Scale Effect measure Outcome Sample siz Time 1: 26 Time 2: 18 Tool or Scale Effect measure	of cynicism CREW Civili Mean (SD): h Civility Intervention 2 Affective Con Mean (SD): H	ty Scale igher scores indicate percepti Results [Mean (SD)] Time 1: 3.58 (0.73) Time 2: 3.82 (0.52) mmitment Scale ligher scores indicate greater	Sample size Time 1: 911 Time 2: 726 commitment to the work	Time 1: 3.72 (0.70) Time 2: 3.76 (0.58)	Between Groug Time x CREW Inte 1.95 (163	ps Comparison rvention [t-test (df)]:

Time 1: 262 Time 2: 181	Time 1: 3.16 (0.92) Time 2: 3.49 (0.88)		Time 1: 3.30 (0.90) Time 2: 3.43 (0.82)	Time x CREW Intervention [t-test (df)]: 2.41 (1634), p<0.05
Tool or Scale	Maslach Burnout Inventory-General	Survey (MBI-GS)		
Effect measure	Mean (SD): higher scores indicate n	nore experiences of cynicism	at work	
Outcome	Maslach Burnout Inventory-Gene	eral Survey (MBI-GS) – Cy	nicism subscale	
	Intervention		Control	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Time 1: 262 Time 2: 181	Time 1: 1.89 (1.41) Time 2: 1.36 (1.27)		Time 1: 1.65 (1.26) Time 2: 1.55 (1.28)	Time x CREW Intervention [t-test (df)]: -2.47 (1634), p<0.05
Outcome	Maslach Burnout Inventory-Gene	eral Survey (MBI-GS) – Ef	ficacy subscale	
	Intervention		Control	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Time 1: 262 Time 2: 181	Time 1: 4.57 (0.98) Time 2: 4.71 (0.95)		Time 1: 4.74 (0.89) Time 2: 4.73 (0.94)	Time x CREW Intervention [t-test (df)]: 0.52 (1634), p=NS
Outcome	Maslach Burnout Inventory-Gene	eral Survey (MBI-GS) – Ex	haustion subscale	
	Intervention		Control	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Time 1: 262 Time 2: 181	Time 1: 3.21 (1.57) Time 2: 2.76 (1.49)		Time 1: 2.73 (1.42) Time 2: 2.65 (1.42)	Time x CREW Intervention [t-test (df)]: -1.53 (1634), p=NS
Tool or Scale	Effort-Reward Imbalance Questionn	naire (Esteem Reward section)	
Effect measure	Mean (SD): Higher scores indicate g	greater satisfaction with the w	vorkplace	
Outcome	Satisfaction			
	Intervention		Control	Between Groups Comparison
Sample size	Results [Mean (SD)]] Sample size	Results [Mean (SD)]	
Time 1: 262 Time 2: 181	Time 1: 5.06 (1.07) Time 2: 5.62 (0.89)		Time 1: 5.32 (0.97) Time 2: 5.47 (0.93)	Time x CREW Intervention [t-test (df)]: 4.12 (1634), p<0.05

Tool or Scale	Interpersonal Trust at Work Scale			
Effect measure	Mean (SD): Higher scores indicate greater	trust in managers and	greater faith in manager competenc	e
Outcome	Trust in management subscale			
	Intervention		Control	Between Groups Comparison
Sample size	e Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Time 1: 262 Time 2: 183	,	Time 1: 911 Time 2: 726	Time 1: 3.19 (0.79) Time 2: 3.33 (0.79)	Time x CREW Intervention [t-test (df)] 2.12 (1634), p<0.05
Tool or Scale	Turnover Intentions Measure			
Effect measure	Mean (SD): higher scores indicate a strong	ger intention to quit		
Outcome	Turnover intention			
	Intervention		Control	Between Groups Comparison
Sample size	e Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Time 1: 262 Time 2: 183		Time 1: 911 Time 2: 726	Time 1: 2.15 (0.93) Time 2: 2.08 (0.90)	Time x CREW Intervention [t-test (df)] -0.67 (1634), p=NS
Study	Mallette, 2011[14]			
Overall Results	Participation in the workbook, e-learning, Participation in all interventions significant			ncreased knowledge related to horizontal vio riolence
Tool or Scale	Confidence questionnaire based on Bandu	ra 2006		
Effect measure	Mean change (SD): higher scores indicate	increased self-confide	ence	
Outcome	Change in confidence (pre-post) in respo	onding to a situation	involving horizontal violence	
	Intervention		Control	Between Groups Comparison
Sample size	Results [Mean change (SD)]	Sample size	Results [Mean change (SD)]	
Group 1: 30 Group 2: 34 Group 3: 31	Group 1: 18.3 (15.77) Group 2: 17.9 (15.96) Group 3: 17.0 (17.20)	NR	NR (NR)	Group 1 v Group 2 v Group 3 v Group F=0.31, p=0.82

Effect measure	Mean change (SD): higher scores indicate	increased knowledge o	of horizontal violence			
Outcome	Change in pre-to-post knowledge test scores					
	Intervention		Control		Between Gro	oups Comparison
Sample size	Results [Mean change (SD)]	Sample size	Results [Mean change	e (SD)]		
Group 1: 33 Group 2: 35 Group 3: 31 Group 4: 33	Group 1: 1.5 (2.21) Group 2: 1.6 (1.65) Group 3: 0.0 (1.51) Group 4: 1.3 (2.41)	NR	NR (NR)			2 v Group 3 v Group 4: -1, p=.006
Study	Meloni, 2011[15]					
Overall Results	The intervention increased employee enga	gement and raised awa	reness of workplace bull	lying (significanc	e was not tested).	
Tool or Scale	Employee satisfaction survey					
Effect measure	Percentage of respondents who strongly ag	greed or agreed with the	e statement			
Outcome	Employee engagement					
	Intervention			Con	trol	Between Groups
Sample size	Re	esults [%]		Sample size	Results [%]	Comparison
Pre: 421 Follow-up Time 1: 6 Follow-up Time 2: 7		2; Swinging voters- 42;	Disengaged- 26	-	-	NA
Outcome	There has been significant improvement	t in the last 12 months	s in management's prep	paredness to elin	ninate bullying and	d harassment
	Intervention			Ca	ontrol	Between Groups
Sample size	e	Results [%]		Sample size	Results [%]	Comparison
Pre: 421 Follow-up Time Follow-up Time		Pre: NA llow-up Time 1: 58 llow-up Time 2: 69		-	-	NA
Outcome	If I observed or experienced bullying or managed	harassment I would t	trust that, if such behav	viour was report	ted, then it would b	oe appropriately
					ontrol	

Pre: 421 Follow-up Time Follow-up Time		Pre: 44 Follow-up Time 1: 53 Follow-up Time 2: 64		-	-	NA
Outcome	If I observed or experienced bullying	g or harassment I would	l know how to go about re	eporting such beh	aviour	
	Intervention			Cont	rol	Between Groups
Sample si	ze	Results [%]		Sample size	Results [%]	Comparison
Pre: 421 Follow-up Time Follow-up Time		Pre: 67 Follow-up Time 1: 79 Follow-up Time 2: 84		-	-	NA
Outcome	If I observed or experienced bullying	g or harassment I would	l report this behaviour			
	Intervention			Cont	rol	Between Groups
Sample si	ze	Results [%]		Sample size	Results [%]	Comparison
Pre: 421 Follow-up Time Follow-up Time		Pre: 73 Follow-up Time 1: 77 Follow-up Time 2: 86		-	-	NA
Study	Osatuke, 2009[16]					
Overall Results	The intervention significantly increase	ed civility scores				
Tool or Scale	8-item civility scale (Meterko et al., 2	008)				
Effect measure	Mean (SD): Higher scores indicate gr	eater perceptions of civilit	ty in the workplace			
Outcome	Civility index scores					
	Intervention	Co	ntrol	В	etween Groups Co	mparison
Sample size	Results [Mean (SD)]	Sample size	Results [SD]			
Baseline: 1113 Post: 975	Baseline: 3.46 (0.99) Post: 3.70 (0.93)	Baseline: 843 Post: 1087	Time 1: 3.46 (1.00) Time 2: 3.46 (1.01)	ANOVA (Inte	rvention status x tin (1), P<0.00	me) [F-test (df)]: 13.35
Study	Stagg, 2011[17]					
Overall Results	The training program significantly inc	reased knowledge of wor	kplace bullying			
Tool or Scale	Testing of the training program					
Effect measure	Mean (SD): Higher scores indicate in	creased knowledge of wor	kplace bullying			

Outcome	Knowledge Test Score			
	Intervention	C	ontrol	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 15 Post: 15	Pre: 15.47 (1.06) Post-test: 19.73 (1.10) Pre v Post [t (df)]: -12.91 (14), p<0.01	-	-	NA

$Behaviours \ Related \ to \ Workplace \ Bullying/Incivility$

Study	Ceravolo, 2012[2]				
Overall Results	Positive trends in behavioural responses to verb	oal abuse, e.g., fewer nu	rses reported gossiping after th	e intervention	
Tool or Scale	Verbal Abuse Survey				
Effect measure	N (%): Proportion of respondents who agree or	strongly agree with stat	ement		
Outcome	Were determined to solve the problem (in re	sponse to a verbally ab	ousive incident)		
	Intervention	(Control	Between Groups Comparison	
Sample size	e Results [N (%)]	Sample size	Results [N (%)]		
Pre: 703 Post: 485	Pre: 194 (29) Post: 170 (37.9)	-	-	NA	
Outcome	I have not gossiped in the past month				
	Intervention	(Control	Between Groups Comparison	
Sample size	e Results [N (%)]	Sample size	Results [N (%)]		
Pre: 703 Post: 485	Pre: 312 (40) Post: 227 (47)	-	-	NA	
Study	Embree, 2013[6]				
Overall Results	Reduction in both self-silencing behaviours at v	work			
Tool or Scale	Silencing the Self-Work Scale (STSS-W)	Silencing the Self-Work Scale (STSS-W)			
Effect measure	Mean(SD): Higher scores indicate behaviour co	ongruent with self-silence	eing and conflict avoidance		

Outcome	Silencing the Self-Work Scale (STSS-W)				
	Intervention		Control	Between Groups (Comparison
Sample size	e Results [N (%)]	Sample size	Results [N (%)]		
Pre: 44 Post: 33	Pre: 67.03(NR) Post: 65.19(NR)	-	-	NA	
Study	Goldberg, 2007[8]				
Overall Results	NR (no results reported for this outcome)				
Study	Leiter, 2011[13]				
Overall Results	Non-significant decrease in self-reports of inst	tigating incivility.			
Tool or Scale	Researcher defined scale				
Effect measure	Mean (SD): "Using a 7-point Likert scale rang	ging from 1 (never) to 7	daily), participants rated their	own behavior"	
Outcome	Instigated incivility				
	Intervention		Control	Between Groups (Comparison
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]		
Time 1: 262 Time 2: 181	Time 1: 0.51 (0.49) Time 2: 0.42 (0.43)	Time 1: 911 Time 2: 726	Time 1: 0.54 (0.54) Time 2: 0.50 (0.55)	Time x CREW Interver -1.12 (1634)	
Study	Sanderson, 2014[18]				
Overall Results	Positive trends in the overall civility score and	d each item on the scale;	only two items reached signifi	cance (Anti-discrimination a	nd Co-operation)
Tool or Scale	All Employee Survey - Civility Scale				
Effect measure	Mean (SD): higher scores indicate greater wor	rkplace civility [responde	ents rated agreement on 5-poir	nt Likert scale (1=strongly dis	sagree)]
Outcome	Civility Scale - total score				
	Intervention			Control	Between Groups
Sample size	Results [Me		Sample size	Results [Mean (SD)]	Comparison
Pre: NR Post: NR	Pre: 3.30 Post: 3.57 Pre v Post [t-test]: F=3.74,	7 (NR)	-	-	NA
Outcome	Anti-Discrimination: "This organization do	oes not tolerate discrim	ination."		

	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 62 Post: 104	Pre: 3.45 (1.45) Post: 3.62 (1.20) Pre v Post [t-test]: F=4.95, t=-0.79 (164), p=0.027	-	-	NA
Outcome	Conflict Resolution: "Disputes or conflicts are resolved fairly in my work gr	oup.''		
	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 60 Post: 101	Pre: 3.12 (1.43) Post: 3.36 (1.21) Pre v Post [t-test]: F=2.39, t=-1.13 (159), p=0.124	-	-	NA
Outcome	Cooperation: "A spirit of cooperation and teamwork exists in my work ground	ір.''		
	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 62 Post: 105	Pre: 3.26 (1.41) Post: 3.66 (1.18) Pre v Post [t-test]: F=5.27, t=-1.96 (165), p=0.023	-	-	NA
Outcome	Diversity Acceptance: "Managers/supervisors/team leaders work well with e	employees of differ	rent backgrounds in my wo	rk group.''
	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 59 Post: 106	Pre: 3.53 (1.28) Post: 3.70 (1.11) Pre v Post [t-test]: F=1.67, t=-0.94 (163), p=0.198	-	-	NA
Outcome	Personal Interest: "The people I work with take a personal interest in me."			
	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 57 Post: 104	Pre: 3.04 (1.21) Post: 3.39 (1.07) Pre v Post [t-test]: F=0.45, t=-1.95 (159), p=0.504	-	-	NA
Outcome	Reliability: "The people I work with can be relied on when I need help."			
Outcome				
Outcome	Intervention		Control	Between Groups

Pre: 61 Post: 106	Pre: 3.44 (1.13) Post: 3.70 (1.16) Pre v Post [t-test]: F=0.37, t=-1.39 (165), p=0.543	-	-	NA
Outcome	Respect: "People treat each other with respect in my work group."			
	Intervention		Control	Between Groups
Sample size		Sample size	Results [Mean (SD)]	Comparison
Pre: 63 Post: 104	Pre: 3.16 (1.46) Post: 3.54 (1.30) Pre v Post: F=3.43, t=-1.75 (165), p=0.066	-	-	NA
Outcome	Value Differences: "Differences among individuals are respected and value	ed in my work group	."	
	Intervention		Control	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 58 Post: 104	Pre: 3.47 (1.30) Post: 3.61 (1.20) Pre v Post [t-test]: F=0.77, t=-0.69 (160), p=0.382	-	-	NA
Study	Stagg, 2011[17]			
Overall Results	Significant increase in the number of respondents that reported observing or enbullying, and that felt adequately trained to manage workplace bullying.	gaging in bullying beh	aviour, possibly due to incre	eased awareness of
Tool or Scale	Testing of the training program			
Effect measure	Mean (SD): respondents rated agreement on 5-point Likert scale (1=strongly di	isagree)		
Outcome	"I have observed other nurses being bullied"			
	Intervention	C	ontrol	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 15 Post: 15	Pre: NR Post: NR Pre v Post[Z-score]: -2.64, P<0.01	-	-	NA
Outcome	"I have bullied others"			
	Intervention	C	ontrol	Between Groups
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison
Pre: 15 Post: 15	Pre: NR Post: NR Pre v Post[Z-score]: -2.45, P<0.05	-	-	NA

Skills to Cope With Workplace Bullying/Incivility

mis to cope with	- vvorkplace Bullying/Incivinty		
Study	Ceravolo, 2012[2]		
Overall Results	Increased use of skills to resolve workplace issues		
Tool or Scale	Verbal Abuse Survey		
Effect measure	N (%): Proportion of respondents who agree or strongly agree with s	tatement	
Outcome	"I resolve conflict through direct conversation"		
	Intervention	Control	Between Groups Comparison
Sample size	Results [N (%)] Sample size	Results [N (%)]	• •
Pre: 703 Post: 485	Pre: 381 (49) Post: 277 (57)	-	NA
Study	Stagg, 2011[17]		
Overall Results	Perceived self-efficacy of skills significantly increased post-intervention	on	
Tool or Scale	Testing of the training program		
Effect measure	Mean (SD): respondents rated agreement on 5-point Likert scale (1=st	trongly disagree)	
Outcome	"I am adequately trained to manage a workplace bully"		
	Intervention	Control	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size Results [Mean (S	D)]
Pre: 15 Post: 15	Pre: NR Post: NR Pre v Post[Z-score]: -3.36, P<0.01		NA
Outcome	"I feel confident in defending myself against bullies"		
	Intervention	Control	Between Groups Comparison
Sample size	Results [Mean (SD)]	Sample size Results [Mean (S	D)]
Pre: 15 Post: 15	Pre: NR Post: NR Pre v Post[Z-score]: NR, P=NS		NA

Results of Incivil Behaviour and Outcomes of Workplace Bullying

Study	Anderson, 2006[19]				
Overall Results	Significant reduction in the number of emotional-verbal workplace	ce violence events	following training		
Tool or Scale	Workplace Violence Questionnaire and Demographics tool				
Effect measure	N (%): number of events over the study period				
Outcome	Total number of workplace violence events				
	Intervention	Control		Between Groups Comparison	
Sample size	Results [N (%)]	Sample size	Results [N (%)]		
Pre: 22 Post: Complete traini Incomplete trainin		Pre: 21 Post: 13	Pre: 65 (32.5) Post: 21 (32.4)	Pre Intervention v Control [t-test (df)]: - 2.721 (41), p=0.01	
Outcome	Emotional-verbal workplace violence events				
	Intervention		Control	Between Groups Comparison	
Sample size	Results [N (%)]	Sample size	Results [N (%)]		
Pre: 22 Post: Complete traini Incomplete trainin		Pre: 21 Post: 13	Pre: 49 (75.5) Post: 19 (90.4)	Pre Intervention v Control [t-test (df)]: -3.032 (41), p=0.004 Post Complete training v Control [M, F-test (df)]: -4.323, 5.508 (2), p=0.01	
Outcome	Physical workplace violence events			[, , , , , , , , , , , , , , , , , , ,	
	Intervention	•	Control	Between Groups Comparison	
Sample size	Results [N (%)]	Sample size	Results [N (%)]		
Pre: 22 Post: Complete traini Incomplete trainin		Pre: 21 Post: 13	Pre: 1 (1.5) Post: 1 (4.8)	-	
Outcome	Physical workplace violence events				
	Intervention		Control	Between Groups Comparison	
Sample size	Results [N (%)]	Sample size	Results [N (%)]		
Pre: 22 Post: Complete traini Incomplete trainin		Pre: 21 Post: 13	Pre: 15 (23) Post: 1 (4.8)	-	

Study	Barak, 1994[20]					
Overall Results	No reported serious events of sexual harassment after training (may be	No reported serious events of sexual harassment after training (may be due to small follow-up sample size); no other evident trends				
Tool or Scale	Sexual Experiences Questionnaire					
Effect measure	N (%): number of people reporting exposure to the behaviour					
Outcome	Verbal sexual harassment					
	Intervention		Control	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 25 Post: 6	Pre: 13 (6) Post: 6 (100)	-	-	-		
Outcome	Sexually suggestive behaviours					
	Intervention	Co	ntrol	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 25 Post: 6	Pre: NR (33) Post: 3 (50)	-	-	-		
Outcome	Attempts of sexual bribery					
	Intervention	Co	ntrol	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 25 Post: 6	Pre: 2 (9) Post: (0)	-	-	-		
Outcome	Sexual blackmail					
	Intervention	Co	ntrol	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 25 Post: 6	Pre: 2 (8) Post: 0 (0)	-	-	-		
Outcome	Sexual assault					
	Intervention	Co	ntrol	Between Groups Comparison		

Sample size	Results [N (%)]		Sample size	Results [N (%)]		
Pre: 25 Post: 6	Pre: 2 (8) Post: 0 (0)		-	-	-	
Study Overall Results	eravolo, 2012[2] verall reduction in the amount of verbal bullying and negative emotional responses (no formal test of significance)					
Tool or Scale	Verbal Abuse Survey					
Effect measure	N (%): number of participants reporting event					
Outcome	Verbally abused at work					
	Intervention		Control		Between Groups	
Sample size	Results [N (%)]	Sample size		Results [N (%)]	Comparison	
Pre: 703 Post: 485	Pre: 634 (90) Post: 370 (76)	-		-	-	
Outcome	Felt confused in response to verbal abuse					
	Intervention		Control		Between Groups	
Sample size	Results [N (%)]	Sample size		Results [N (%)]	Comparison	
Pre: 703 Post: 485	Pre: 116 (17.3) Post: 98 (21.8)	-		-	-	
Outcome	Felt embarrassed in response to verbal abuse					
	Intervention		Control		Between Groups	
Sample size	Results [N (%)]	Sample size		Results [N (%)]	Comparison	
Pre: 703 Post: 485	Pre: 275 (41) Post: 193 (43)	-		-	-	
Outcome	Felt fearful in response to verbal abuse					
Sample size	Intervention Results [N (%)]	Sample size	Control	Results [N (%)]	Between Groups Comparison	
Pre: 703 Post: 485	Pre: 63 (9.4) Post: 116 (13.8)	-		-	-	
Outcome	Felt harassed in response to verbal abuse					
	Intervention		Control		Between Groups	

Sample size	Results [N (%)]	Sample size	Results [N (%)]	Comparison			
Pre: 703 Post: 485	Pre: 272 (40.6) Post: 174 (38.8)	-	-	-			
Outcome	Felt hostility in response to verbal abuse						
	Intervention		Control	Between Groups			
Sample size	Results [N (%)]	Sample size	Results [N (%)]	Comparison			
Pre: 703 Post: 485	Pre: 96 (14.3) Post: 59 (13.1)	-	-	-			
Outcome	Felt powerless in response to verbal abuse						
	Intervention	•	Control	Between Groups			
Sample size	Results [N (%)]	Sample size	Results [N (%)]	Comparison			
Pre: 703 Post: 485	Pre: 121 (26.9) Post: 238 (35.5)	-	-	-			
Outcome	Turnover rate						
	Intervention	•	Control	Between Groups			
Sample size	Results [N (%)]	Sample size	Results [N (%)]	Comparison			
NR	Pre: NR (8.9) Post: NR (6)	-	-	NA			
Outcome	Vacancy rate						
	Intervention		Control	Between Groups			
Sample size	Results [N (%)]	Sample size	Results [N (%)]	Comparison			
NR	Pre: NR (8.9) Post: NR (3)	-	-	NA			
Study	Chipps, 2012[3]						
Overall Results	Non-significant increases in both reported bull	lying frequency and intensity afte	r awareness/education training				
Tool or Scale	Negative Acts Questionnaire-Revised (NAQ-F	R)					
Effect measure	Mean (SD): number of negative acts experienced weekly or daily						

Outcome	Bullying frequency score			
	Intervention		Control	Between Groups Comparis
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Pre: 16 Post: 16	Pre: <1 (NR) Post: 1.6 (NR) Pre v Post [χ2]: 0.56, p=0.13	-	-	-
Outcome	Bullying intensity score (based on cumulative number of negative	ive acts reported)		
	Intervention		Control	Between Groups Comparis
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	
Pre: 16 Post: 16	Pre: 7.6 (NR) Post: 8.3 (NR) Pre v Post [χ2]: NR, p=0.66	-	-	-
Tool or Scale	Negative Acts Questionnaire-Revised (NAQ-R)			
Effect measure	N (%): proportion of respondents that answered positively			
Outcome	Have been witness to any bullying in the workplace			
	Intervention		Control	Between Groups Comparis
Sample size	Results [N (%)]	Sample size	Results [N (%)]	
Pre: 16 Post: 16	Pre: 12 (75) Post: 15 (88)	-	-	-
Outcome	Self-identified as a target of bullying			
g	Intervention	g	Control	Between Groups Compari
Sample size	Results [N (%)]	Sample size	Results [N (%)]	
Pre: 16 Post: 16	Pre: 3 (13) Post: 4 (25)	-	-	-
Outcome	Self-identifying as having experienced bullying at least weekly			
	Intervention		Control	Between Groups Compari
Sample size	Results [N (%)]	Sample size	Results [N (%)]	
Pre: 16	Pre: 6 (37) Post: 1 (6)	_	_	_

Study	Dahlby, 2014[4]					
Overall Results	Significant reduction in the degree of seriousness of lateral violence post intervention, no other significant results or evident trends					
Tool or Scale	Lateral and Vertical Violence in Nursing Survey					
Effect measure	N (%): proportion of respondents that agree with each option					
Outcome	Degree of seriousness of lateral violence in my work area: Lateral violence toward peer					
	Intervention		Control	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 29 Post: 25	Not Serious: Pre- 12 (41.38); Post- 8 (33.33) Serious: Pre- 8 (27.59); Post- 1 (4.17) Somewhat Serious: Pre- 6 (20.69); Post- 13 (54.17) Very Serious: Pre- 3 (10.34); Post- 2 (8.33) Pre v Post [χ2]: NR, p=0.02	-	-	-		
Outcome	Experience with lateral violence in my work area: I observe lateral violence behaviours					
	Intervention	Control		Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 29 Post: 25	Daily: Pre- 5 (17.24); Post- 2 (8) Weekly: Pre- 16 (55.17); Post- 12 (48) Monthly: Pre- 7 (24.14); Post- 10 (40) Never: Pre- 1 (3.45); Post- 1 (4) Pre v Post [χ2]: NR, p=0.29	-	-	-		
Outcome	Experience with lateral violence in my work area: Recipient of	f lateral violence beh	aviours			
	Intervention		Control	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			
Pre: 29 Post: 25	Daily: Pre- 2 (6.9); Post- 0 (0) Weekly: Pre- 12 (41.38); Post- 12 (48) Monthly: Pre- 4 (13.79); Post- 3 (12) Never: Pre- 11 (37.93); Post- 10 (40) Pre v Post [χ2]: NR, p=0.45	-	-	-		
Outcome	Experience with lateral violence in my work area: Use lateral	violence behaviours				
	Intervention		Control	Between Groups Comparison		
Sample size	Results [N (%)]	Sample size	Results [N (%)]			

Daily: Pre- 0 (0); Post- 0 (0) Weekly: Pre- 4 (13.79); Post- 3 (12) Monthly: Pre- 7 (24.14); Post- 12 (48) Never: Pre- 18 (62.07); Post- 10 (40)

Pre: 29 Post: 25

Pre v Post	[v2]: NR	p=0.17
IIC VIOSI	X	, p-0.17

	Pre v Post [χ2]: N	R, p=0.17					
Study	Dompierre, 2008[5]	Dompierre, 2008[5]					
Overall Results	Significant reduction in physical violence intervention arm compared to control	Significant reduction in physical violence in intervention arm before and after intervention, significantly more psychologically violent events reported in intervention arm compared to control					
Tool or Scale	Participant questionnaire						
Effect measure	N (%): proportion of respondents that ans	wered positive	ely				
Outcome	Had been a victim of psychological viole	Had been a victim of psychological violence					
	Intervention		Control	Between Groups Comparison			
Sample size	Results [N (%)]	Sample size	Results [N (%)]				
Pre: 97 Post: 51	Pre: 41 (41.2) Post: 19 (37.25) Pre v Post [χ2 (df)]: 0.22 (1), p=NS	Pre: NA Post: 39	Pre: NA (NA) Post: 8 (20.51)	Pre Intervention v Control [χ 2 (df)]: NA Post Intervention v Control [χ 2 (df)]: 2.95 (1), p=NS			
Outcome	Had been a victim of physical violence						
	Intervention		Control	Between Groups Comparison			
Sample size	Results [N (%)]	Sample size	Results [N (%)]				
Pre: 96 Post: 51	Pre: 9 (9.4) Post: 0 (0) Pre v Post [χ2 (df)]: 5.09 (1), p<0.05	Pre: NA Post: 39	Pre: NA (NA) Post: 2 (5.13)	Pre Intervention v Control [χ 2 (df)]: NA Post Intervention v Control [χ 2 (df)]: 2.67 (1), p=NS			
Tool or Scale	Participant questionnaire						
Effect measure	Mean (SD): number of events over the study period						
Outcome	Physically violent events						
	Intervention		Control	Between Groups Comparison			
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]				

Pre: 101 Post: 49	Pre: 0.15 (NR) Post: 0 (NR) re v Post [t-test (df)]: 2.78 (148), p<0.01	Pre: NA Post: 39	Pre: NA (NR) Post: 0.05 (NR)		v Control [t-test (df)]: NA rol [t-test (df)]: -1.43 (86), p=NS	
Outcome	Psychologically violent events					
	Intervention		Control	Between G	roups Comparison	
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]			
Pre: 100 Post: 49	Pre: 0.72 (NR) Post: 0.84 (NR) re v Post [t-test (df)]: -0.41 (147), p=NS	Pre: NA Post: 39	Pre: NA (NR) Post: 0.26 (NR)		v Control [t-test (df)]: NA rol [t-test (df)]: 2.17 (86), p<0.05	
Study	Embree, 2013[6]					
Overall Results	Continuing reduction in employee turnove	r post-interve	ention			
Tool or Scale	Human Resources data					
Effect measure	N (%): Defined as the total number of fulltime and part-time staff voluntarily separating from an organization during a calendar year					
Outcome	Employee Turnover					
	Intervention		Control	Betwe	en Groups Comparison	
Sample size	Results [N (%)]	Samp	le size Resul	ts [N (%)]		
Pre: NR Year 1: NR Year 2: NR			-	-	NA	
Study	Hoel, 2006[9]					
Overall Results	Little to no changes on any measure, no ev	ident trends				
Tool or Scale	Participant survey					
Effect measure	Mean (SD): higher scores indicate increase	ed levels of the	ne specified behaviour			
Outcome	Bullied within the last six months					
	Intervention			Control	Between Groups	
Sample size	Results [1	Mean (SD)]		Sample size Result	s [Mean (SD)] Comparison	

Group 1: Pre- NR; P Group 2: Pre- NR; P Group 3: Pre- NR; P Group 4: Pre- NR; P	ost- NR Group 2: Pre- 1.23 (NR); Post- 1.27 (NR) ost- NR Group 3: Pre- 1.32 (NR); Post- 1.31 (NR)	Pre: NR Post: NR	Pre: 1.25 (NR) Post: 1.23 (NR)	-		
Outcome	Considered quitting last six months					
	Intervention		Control	Between Groups		
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison		
Group 2: Pre- NR; P Group 3: Pre- NR; P	Group 1: Pre- NR; Post- NR Group 1: Pre- 2.46 (NR); Post- 2.56 (NR) Group 2: Pre- NR; Post- NR Group 2: Pre- 2.45 (NR); Post- 2.47 (NR) Group 3: Pre- NR; Post- NR Group 3: Pre- 2.42 (NR); Post- 2.41 (NR) Group 4: Pre- NR; Post- NR Group 4: Pre- 2.49 (NR); Post- 2.49 (NR)		Pre: 2.46 (NR) Post: 2.52 (NR)	-		
Outcome	Outcome Witnessed bullying over the last six months					
	Intervention		Control	Between Groups		
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison		
Group 1: Pre- NR; P Group 2: Pre- NR; P Group 3: Pre- NR; P Group 4: Pre- NR; P	ost- NR Group 2: Pre- 1.62 (NR); Post- 1.49 (NR) ost- NR Group 3: Pre- 1.69(NR); Post- 1.59 (NR)	Pre: NR Post: NR	Pre: 1.63 Post: 1.63	-		
Tool or Scale	Negative Acts Questionnaire-Revised					
Effect measure	Mean (SD): higher scores indicate increased negative behaviour					
Outcome	Negative Acts Questionnaire					
	Intervention		Control	Between Groups		
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Comparison		
Group 1: Pre- NR; P Group 2: Pre- NR; P Group 3: Pre- NR; P Group 4: Pre- NR; P	ost- NR Group 2: Pre- 28.13 (NR); Post- 29.23 (NR) ost- NR Group 3: Pre- 27.76 (NR); Post- 27.89 (NR)	Pre: NR Post: NR	Pre: 28.57 Post: 28.63	-		
Tool or Scale	Bullying Risk Assessment Tool (BRAT)					
Effect measure Mean (SD): time off work in the last 6 months						

Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Composition of the state of the	Between Groups Comparison -
Group 1: Pre- NR; Post- NR Group 1: Pre- 4.00 (NR); Post- 4.01 (NR) Group 2: Pre- NR; Post- NR Group 2: Pre- 4.19 (NR); Post- 3.61 (NR) Pre: NR Pre: 3.54 (NR) Group 3: Pre- NR; Post- NR Group 3: Pre- 4.56 (NR); Post- 3.25 (NR) Post: NR Post: 3.72 (NR) Group 4: Pre- NR; Post- NR Group 4: Pre- 3.67 (NR); Post- 3.56 (NR) Study Keashly, 2009[21] NR (no results reported for this outcome) Study Coverall Results Tool or Scale Responsible Bystander Intervention in Verbal Bullying (RBI-VB) Mean (SD): higher scores indicate greater exposure to verbal bullying Intervention Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre V Post [Letest]: 0.195, p=0.846	Comparison
Group 2: Pre- NR; Post- NR Group 2: Pre- 4.19 (NR); Post- 3.61 (NR) Pre: NR Pre: 3.54 (NR) Group 3: Pre- NR; Post- NR Group 3: Pre- 4.56 (NR); Post- 3.25 (NR) Group 4: Pre- NR; Post- NR Group 4: Pre- 3.67 (NR); Post- 3.56 (NR) Study Overall Results Keashly, 2009[21] NR (no results reported for this outcome) Lansbury, 2014[12] Significant increase in reports of exposure to verbal bullying in intervention group 5, no other evident trends Tool or Scale Effect measure Mean (SD): higher scores indicate greater exposure to verbal bullying Intervention Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	-
Overall Results NR (no results reported for this outcome) Study Lansbury, 2014[12] Overall Results Significant increase in reports of exposure to verbal bullying in intervention group 5, no other evident trends Tool or Scale Responsible Bystander Intervention in Verbal Bullying (RBI-VB) Mean (SD): higher scores indicate greater exposure to verbal bullying Outcome Self-reported exposure to workplace verbal bullying Intervention Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	
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Tool or Scale Responsible Bystander Intervention in Verbal Bullying (RBI-VB) Mean (SD): higher scores indicate greater exposure to verbal bullying Outcome Self-reported exposure to workplace verbal bullying Intervention Control Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	
Tool or Scale Responsible Bystander Intervention in Verbal Bullying (RBI-VB) Mean (SD): higher scores indicate greater exposure to verbal bullying Outcome Self-reported exposure to workplace verbal bullying Intervention Control Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	
### Mean (SD): higher scores indicate greater exposure to verbal bullying Outcome Self-reported exposure to workplace verbal bullying	
Outcome Self-reported exposure to workplace verbal bullying Intervention Control Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	
Intervention Control Betw	
Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	
Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Group 1: Pre- 0.16 (0.373); Post- 0.18 (0.383); Pre v Post [t-test]: 0.195, p=0.846	etween Groups
Pre v Post [t-test]: 0.195, p=0.846	Comparison
Group 1: Pre- NR; Post- NR Group 2: Pre- NR; Post- NR Group 3: Pre- NR; Post- NR Group 3: Pre- NR; Post- NR Group 4: Pre- NR; Post- NR Group 5: Pre- NR; Post- NR Group 6: Pre- 0.02 (0.125); Post- 0.14 (0.354); Pre v Post [t-test]: 2.64, p=0.03 Group 6: Pre- 0.07 (0.249); Post- 0.08 (0.266); Pre v Post [t-test]: 0.317, p=0.751	-
Outcome Self-reports of witnessing verbal bullying	
Intervention Control Between Sample size Results [Mean (SD)] Sample size Results [Mean (SD)] Co	Between Groups

Group 1: Pre- NR; P Group 2: Pre- NR; P Group 3: Pre- NR; P Group 4: Pre- NR; P Group 5: Pre- NR; P Group 6: Pre- NR; P	R; Post- NR Group 3: Pre- 0.17 (0.38); Post- 0.19 (0.393); R; Post- NR Pre v Post [t-test]: 0.206, p=0.837 R; Post- NR Group 4: Pre- 0.19 (0.394); Post- 0.11 (0.315); R; Post- NR Pre v Post [t-test]: 1.322, p=0.189					
Study	Leiter, 2011[13]					
Overall Results		Overall reduction in reports of supervisor and coworker incivility, increase in reports of respect in the workplace (no formal comparison made); significant decrease in self-reported absenteeism post-intervention				
Tool or Scale	Workplace Incivility Scale	Workplace Incivility Scale				
Effect measure	Mean (SD): Participants rated the extent to which they experienced incivility from others (0=never to 6=daily)					
Outcome	Co-worker incivility					
	Intervention		Control	Between Groups Comparison		
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Between Groups Comparison		
Time 1: 262 Time 2: 181	Time 1: 0.78 (0.84) Time 2: 0.58 (0.74)	Time 1: 911 Time 2: 726	Time 1: 0.8 (0.85) Time 2: 0.76 (0.87)	-		
Outcome	Supervisor incivility					
	Intervention		Control	Between Groups Comparison		
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]	Between Groups Comparison		
Time 1: 262 Time 2: 181	Time 1: 0.74 (0.99) Time 2: 0.49 (0.8)	Time 1: 911 Time 2: 726	Time 1: 0.57 (0.85) Time 2: 0.57 (0.85)	-		
Tool or Scale	Effort-Reward Imbalance Questionnaire (Esteem Reward section)					
Effect measure	Mean (SD): Participants rated agreement v	with statements (1=strongly	y disagree)			
Outcome	Respect (e.g., I receive the respect I dese	erve from my supervisors	c/colleagues)			
	Intervention		Control	Between Groups Comparison		
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]			

Time 1: 262 Time 2: 181	Time 1: 3.21 (0.79) Time 2: 3.62 (0.69)	Time 1: 911 Time 2: 726	Time 1: 3.42 (0.76) Time 2: 3.51 (0.75)	-			
Tool or Scale	Researcher developed questionnaire						
Effect measure	Mean (SD): number of self-reported absences per month						
Outcome	Self-reported absences: "In the past month, on how many occasions have you missed work due to illness or disability?"						
	ntervention Control		Between Groups Comparison				
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]				
Time 1: 262 Time 2: 181	Time 1: 0.88 (2.31) Time 2: 0.54 (1.07)	Time 1: 911 Time 2: 726	Time 1: 0.86 (2.04) Time 2: 0.83 (2.00)	Time x CREW Intervention [t-test (df)]: -4.32 (1554), p<0.05			
Study	Leon-Perez, 2012[22]						
Overall Results	NR (no results reported for this outcome)						
Study	Meloni, 2011[15]						
Overall Results	General increase in proportion of respondents that feel workplace is free from bullying and harassment						
Tool or Scale	Employee satisfaction survey						
Effect measure	N (%): proportion of respondents who agreed or strongly agreed with the statement						
Outcome	"My workplace is free from bullying and harassment from my manager"						
	Intervention		Control	Between Groups Comparison			
Sample size	Results [N (%)]	Sample size	Results [N (%)]				
Pre: 421 Time 1: 660 Time 2: 710	` '	-	-	-			
Study	Pate, 2010[23]						
Overall Results	Significant reduction in perception of bullying as a problem in the organization after intervention						
	Employee attitude survey						

Effect measure	Mean (SD): higher scores indicate stronger agreement with the statement						
Outcome	utcome "I feel bullying is a problem within the organisation"						
	Intervention		Control	Between Groups Comparison			
Sample size	Results [Mean (SD)]	Sample size	Results [Mean (SD)]				
Pre: 126 Post: 120	Pre: 3.51 Post: 2.66 Pre v Post [t-test]: 6.10, p=0.00	-	-	-			
Tool or Scale	Employee attitude survey						
Effect measure	N (%): proportion of respondents who selected each option						
Outcome	Level of trust in senior management						
	Intervention		Control	Between Groups Comparison			
Sample size	Results [Mean (SD)]	Sample size	Results				
Pre: 126 Post: 120	Very Good: Pre- 5 (4); Post- 4 (3) Good: Pre- 26 (21); Post- 26 (22) Neutral: Pre- 30 (24); Post- 24 (20) Adequate: Pre- 30 (24); Post- 26 (22) Poor: Pre- 32 (25); 38 (32)	-	-	-			

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