**S1 Figure:** Schematic Representation of the experimental procedure. A patient satisfaction survey demonstrated that patients with radiologist-contact (in bold) exhibit higher satisfaction. A year later, medical history interviews were introduced for (most of the) MRI-patients and 182 of them received the same questionnaire. In the following year, the survey was repeated amongst MRI patients who either had or had no medical history interview. Moreover, some of the sonography-patients had a personal, structured interview about their motivation concerning question 9.