DISTRIBUTION INITIATIVES WITHIN PRC

Background
One of BAT China's key objectives is to improve distribution of BAT brands within China, and thereby the availability of the product to the consumer. Initially and primarily this objective is focused on officially imported duty paid CNCTC marked stock, but as long as free market sales remain dominant, alternative routes of distribution of unofficial imports need to be examined, evaluated and, if appropriate, maximised. It is recognised that distribution of our product in China is key to BATCo's long term success and a key objective within BAT China's JV initiative is to achieve widespread distribution networks.

Official distribution of duty paid imported product is exclusively controlled through the state monopoly, CNCTC, and, so far, no other company may be involved with this function. The distribution system for officially imported duty paid product is therefore weak, favours local brands, is often reliant upon forced allocations, and relies almost entirely upon the retail trade to collect stocks from CNCTC warehouses, although some satellite wholesale areas are emerging in some of the larger cities. Virtually all duty paid cigarette imports are channelled through agents appointed by the individual CNCTC branches, who arrange logistics and interface with the suppliers, in return for a commission. Originally, the function of these appointed agents was to actively seek orders amongst the CNCTC branches, but in recent years there role is nothing more than order takers, and to provide commission / grant collection and PR services on behalf of the individual CNCTC branch.

A number of non-tobacco international fmcg companies are moving to quickly enhance distribution of their products through established trading companies like Jardines, Inchcape, Swire etc. However, in the short term at least, such networks are not available to international cigarette companies. Nevertheless, all opportunities need be explored aggressively, even if any initial cooperation with an established distributor covered only merchandising and/or delivery of official duty paid import product to 'official retail outlets'.

Key competition will obviously be seeking the same objectives, and there are strong indications that PMI have already appointed 'distributors or agents' in certain provinces within China to act on their behalf, that would actively interface with CNCTC Beijing and branches, although details of such arrangements are extremely sketchy. Reports suggest that Goldopoly, PMI's exporter for the China market, have been granted this right for defined provinces, with the support of PMI and endorsed by CNCTC, but we have no concrete evidence to confirm such arrangements. It is important that BAT do not get left behind.

Possible Distribution Scenario within next 3 years

Free markets will continue to dominate, supplied through current export sources, enhanced by the growing influence of leakage from duty free points throughout China. This latter channel will help to improve the overall spread of penetration rather than the historical reliance on exporters landing stock in southern areas, where profits can be realised that much easier and quicker, rather than the risk/exposure of sending stocks further north. Additionally, however, it could well be that provincial entities of CNCTC will seek to increase their own leakages into free markets, of officially imported CNCTC marked (CM stock), in order to maximise revenue and profitability. It should also be recognised that this CM stock may have increasing trade and consumer attraction if counterfeit continues to be a problem, as well as the withdrawal of SEFK hidden marking.

To protect exporters long term business interests in a product group that provides substantial profits and cash, the major export customers will be conscious of the need to add value by providing improved services to their principal suppliers, particularly as they become aware of the growing influence of duty free channels and use of overhaul routes. Given the nature, wide sphere and high level of influence, even within PRC, of these main exporters used by both BAT and PMI, they (primarily Goldopoly and Eternal State - Giant Island do not appear to be all proactive in this area)
will be keen to cement their business relationships with their main suppliers and to move towards legitimizing their business as quickly and effectively as possible.

Consequently, exporters have already and will continue to seek to establish their own representative offices in key defined cities, to oversee a wide variety of activities and investments, not just tobacco related. Specifically allied to tobacco, our exporters will seek close alliances with specific local CNCTC networks. It is therefore likely that provincial CNCTC offices will be persuaded to appoint these exporters as their official agents for importing officially duty paid import stocks, as is currently done by virtually each CNCTC branch for official duty paid imports. BAT China has dealt with a variety of such representatives, for some years now, with most of the appointments made during the time of Wei Peng and Lao Chun. Having 'legitimised' their operations with CNCTC, as officially appointed agents these exporters like Eternal State will then be able to serve the purpose for which they were originally intended; to actively seek orders from key provincial CNCTC offices, but more importantly exporters like Eternal State would provide finance to the local CNCTC authority to enable them to purchase and distribute officially imported stock.

This will also involve the establishment of exporters' own networks within PRC, which, whilst not fully fledged distribution set-ups, will have a strong influence on distribution through the alliances formed with provincial CNCTC branches. Any resulting profits could well be re-channelled into other non related local operations and investments that each exporter already has in place in PRC.

Recommendation

Eternal State (Wing Lee) have been highly proactive in wanting to establish their own networks within China, and advise us that they have already made representations to CNCTC Beijing and other CNCTC branches. They have asked for BAT's support in exploring this further, which has been given verbally, as well as a broadly worded letter, with no commitments, stating that they have BAT's blessing to explore such initiatives with CNCTC, provided of course that such initiatives have the full support of CNCTC. Any such letter would be no different than a recommendation from BAT to CNCTC that they consider use of Eternal State (or associate company) representing CNCTC's import interests, in the same way that BAT China use the myriad of CNCTC appointed agents for our current CNCTC business.

We would want to insist that any such arrangements were exclusive to BAT products which would need to be monitored, although it is pleasing that BAT would want to commit to any formal agreement, at least in the short term. One advantage that the exporter with whom we co-operate would seek is that that exporter receives incremental export product allocations, at the expense of other exporters who are unable to provide such a competitive 'distribution' service. BAT would benefit through a wider spread of distribution, particularly in secondary and tertiary cities, ahead of competition, and an increased core CNCTC share, which is currently under threat.

It is envisaged that this initiative would be a short to medium term strategy prior to establishment of any JV operation and naturally any action taken would need to run in parallel with our JV plans as well as alongside our own exploration of official distribution potential through other established third parties (eg JDH, Jardines, Swissco) if current legislation was relaxed.

This proposal would only be progressed further if original documentary proof can be provided from CNCTC and separately confirmed by BAT China with CNCTC that there is universal agreement to such arrangements.

If this is forthcoming, and confirmed as entirely official, BAT should allow them the opportunity of a test province to work.

NAL
18/11/93